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Achieving a positive user experience through user-friendly design of the vehicle interior for automated driving functions



Federal Ministry for Economic Affairs and Climate Action

on the basis of a decision by the German Bundestag

Activities to improve understanding of comfort

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Motivation

- Comfort is highly subjective, very versatile and varies greatly between people
- Objectification of comfort is essential for development of automated driving functions

Chauffeurs as reference

The following hypotheses support the use of chauffeurs and their driving behavior as a comfort reference:

- Chauffeurs are trained in comfortable, speedy and safe driving.
- Chauffeurs enable secondary task (e.g. mobile working) for passenger.
- The driving style of chauffeurs reduced motion sickness effects.
- Passengers have high level of trust and feel safe.

Impact of different deceleration profile (Bosch2022a)



06

- How must the individual deceleration profile components (parameters + change over time) be designed to be considered as comfortable?
- Development Two-Step deceleration Profile based on chauffeur inputs.
- Is an adaption of the driving parameters necessary for different traffic scenarios and different





Expert study with Chauffeurs (Bosch2020a)

- **Observation + Online Interview**
 - How does the chauffeur act in certain traffic situations?
 - What does the chauffeur observe during the ride?
 - What characterizes a chauffeur ride?
- Recording of vehicle data
 - Identify objective differences between chauffeur and automated system





- -0.5 0 0.5 Lane Deviation (ref. left line) in m
- 04

Method Development

- Automated Ride Comfort Assessment (ARCA)
- **Discomfort controller**



Comfortable and appropriate 07 deceleration values (Bosch2023a)



- Blind Intersection and crosswalk
- Which deceleration values are comfortable and appropriate? ax=[-1.5; -2.5; -3.5]m/s², jx=-1.0m/s³
- Investigating the influence of context on the perception of comfort.



- What influence does the presence of crossing traffic have? •
- What influence does the Pedestrian Visibility Time (PVT) have?
- Results for scenario crosswalk:



Automated Driving vs. 05 **Chauffeurs (Bosch2021a)**

- Identification of discomfort events / scenarios on highway
- Analysis the effect of driver state (attentive / distracted) on ride comfort
- Analysis the effect of the sitting position (front / back) on ride comfort
- Comfort evaluation and comparison of VMC and Chauffeur

Comfortable and appropriate deceleration values (Bosch2023c)

- What is the "Comfort Zone" (threshold towards discomfort) for lateral acceleration values in curve driving? ay = [2.0, 3.0, 4.0] m/s² Investigating the influence of SAE Level & NDRT on the perception of comfort:
- Impact of SAE Level (L1 & L4) on preference of ay
- Impact of Passenger State (w/wo NDRA) on preferences of ay

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